



PROGRAMMER ANALYST

INNOTEX INC. is a leading designer, manufacturer, and distributor of personal protective equipment and turnout gear for firefighters and first responders. Our commitment to innovation and teamwork has made us the trusted partner for thousands of fire departments across the globe. We have 3 factories in Quebec, Canada and 1 in Ohatchee, Alabama.

If you enjoy working in an industry that makes a difference in the field of community protection and security, then we have the perfect role for you. Our rapidly growing team is currently looking for a motivated and dynamic individual to fill the role of **Programmer Analyst**.

This position is based in Montreal, Quebec.

MAIN RESPONSIBILITIES

- Configure, modify, and enhance core systems, including Experlogix, Microsoft Dynamics GP, Microsoft Dynamics CRM, and SmartConnect. Experience with Microsoft Power Apps is an asset.
- Ensure the development, deployment, and maintenance of production information tools.
- Recommend modifications to systems, propose new ideas aligned with market trends, and explore emerging technologies to continuously improve our systems.
- Work proactively with IT and other teams to develop systems that achieve shared quality and efficiency goals.
- Coordinate testing (in partnership with the IT Business Analyst if needed) and manage production deployment.
- Provide support to users of administrative, network, and Internet systems to address issues promptly and efficiently. Conduct training to empower process owners.

QUALIFICATIONS AND EXPERIENCE

- Relevant diploma in computer science or other relevant training
- Minimum 5 years of relevant experience in a manufacturing environment
- Strong computer and Microsoft Office skills
- In-depth knowledge in SQL programming, SSRS, C#, .NET, JavaScript and HTML
- Bilingual (French and English) both spoken and written, to communicate effectively with our English- and French-speaking internal teams and partners



KEY COMPETENCIES

- Strong analytical skills
- Strong professionalism
- High level of autonomy and initiative, with excellent organizational skills and attention to detail
- Ability to manage multiple priorities under tight deadlines
- Ability to adapt to change
- Ability to anticipate problems and find effective solutions
- Strong sense of teamwork and collaboration
- Excellent communication skills

WHAT WE OFFER

- Dedicated and passionate team
- Flexible work schedule and work-life balance
- Competitive salary with bonus
- Group insurance with telemedicine services and a pension fund
- Access to an employee assistance program
- Free parking or public transportation for our Montreal plant
- Possibility of hybrid remote work
- Ongoing training
- Referral program

If this role aligns with your skills and career aspirations, please send your application to our Human Resources department at RH@innotexprotection.com.